Guam Power Authority (GPA) advises the public that we will continue to run the island wide power system and keep the power on for as long as the feeders/circuits remain intact. GPA has 63 feeders/circuits, and the system will only shut down feeders/circuits automatically if impacted by severe adverse conditions brought on by typhoon strength winds, in order to protect and allow for quick recovery afterwards.

Immediately after passage of storm/typhoon conditions with Condition of Readiness (COR) 4 issued, the Guam Power Authority will begin its restoration of service process. Repairs of the system will resume once high winds die down to a safe level, GPA will mobilize our teams to proceed with assessments and repairs. This will begin the recovery phase of the island-wide power system around Guam.

Critical restoration priorities will include hospitals, critical water wells and wastewater facilities, critical infrastructure facilities e.g., communications, schools/shelters, public safety/health and ports of entry.

Residents are asked not to inundate or overwhelm GPA Trouble Dispatch lines with inquiries regarding service restoration. Updates on power restoration will be provided to the media, on GPA’s website (https://guampowerauthority.com/news-and-media) and posted on GPA’s social media pages (Facebook: https://www.facebook.com/GuamPowerAuthority and Instagram: https://www.instagram.com/guampowerauthority).

Again, as restoration of power progress and communications systems are restored, the Authority’s Automated Meter Infrastructure or Smart Meter Network and Supervisory Control and Data Acquisition (SCADA) will know the areas experiencing outages, and will be able to locate outage pockets within the villages and assign line crews to make repairs.

Trouble Dispatchers will receive calls for down energized (sparking) lines, damaged poles or blown transformers. Please stay away from all down lines and equipment as they may still be energized and can cause harm if you come in contact with the lines or equipment. Consider such situations as dangerous and life threatening. If such conditions are present, please immediately report this situation to
GPA's 24-Hour Trouble Dispatch at 475-1472/3/4 or via direct message on GPA's Facebook page. Please provide exact location or address, contact information and condition of location.

Again, our GPA team is prepared to immediately begin restoration as soon as winds decrease to safe levels. GPA wants everyone to stay safe and secure and we ask for your patience and understanding as we get through the storm together.

# # # #
HOW POWER IS RESTORED AFTER TROPICAL STORMS AND TYPHOONS

How GPA Restores Power to Your Home
In order to restore service as quickly as possible, GPA must repair all the components illustrated here. The numbers represent GPA's order of priority for restoration of power after major storms.

1. The first priority is to repair GPA Power Plants that provide electricity to the island-wide grid.
2. Once the power plants are back online, the transmission lines are repaired or replaced.
3. The distribution lines and power poles that take power from the transmission lines to neighborhoods and individual homes are repaired or replaced.
4. Once the distribution lines are back online, the service lines to individual homes are repaired or replaced.
5. The final step is to restore power to individual homes.

Who is Responsible for Fixing What?
If your electrical components are damaged, you may be responsible for repairs. Identify your type of service connection below to learn more.

GUAM POWER AUTHORITY
1201 Ypao Road, Tamuning, Guam 96910
Toll Free: 1-877-987-5678
Tel: 671-633-8222
Fax: 671-633-9361
Email: info@powerauthority.com
Website: guampowerauthority.com

HIGH VOLTAGE KILLS
Downed or energized power lines can cause electrocution

Guam Power Authority
1201 Ypao Road, Tamuning, Guam 96910
Toll Free: 1-877-987-5678
Tel: 671-633-8222
Fax: 671-633-9361
Email: info@powerauthority.com
Website: guampowerauthority.com

Want to learn more? guampowerauthority.com