August 22, 2014

AMENDMENT NO.: III

TO

INVITATION FOR BID NO.: RE-BID GPA-058-14

FOR

BILL PRINT SOFTWARE

Prospective Bidders are hereby notified of the following Inclusion and inquires response received from Pacific Data Systems dated July 25 2014, WIPRO dated August 01, 2014, Oracle dated August 04, 2014:

Pacific Data Systems dated July 25, 2014

1.   Regarding the bid form, the following questions relate to the various lines under the line that reads "GPA is requiring each Bidder to submit the following information with its bid."

QUESTION:

a.   reference **"1) Cost of bill print software licensing for GPA $_____"**, please   confirm that the amount entered here should include the cost of the software licensing and all costs associated with installation of the system for GPA and the first year of   maintenance and support for GPA.

ANSWER:

Yes, the cost should include the first year annual maintenance, licensing, and support.

QUESTION:

b.   reference **"2) Cost of bill print software licensing for GWA $_____"**, please confirm that the amount entered here should include the cost of the

software licensing and all costs associated with installation of the system for GWA and the first year of maintenance and support for GWA.

ANSWER:

Yes, the cost should include the first year annual maintenance, licensing, and support.

QUESTION:

c.   reference **"3) Cost of Archival Solution for GPA $_____"**, please confirm that the amount entered here should include the cost of the software licensing and all costs associated with installation of the system and the first year of maintenance and support for GPA.

ANSWER:

Yes, the cost should include the first year annual maintenance, licensing, and support.

QUESTION:

d.   reference **"4) Cost of Archival Solution for GWA $_____"**, please confirm that the amount entered here should include the cost of the software licensing and all costs associated with installation of the system and the first year of maintenance and support for GWA.

ANSWER:

Yes, the cost should include the first year annual maintenance, licensing, and support.

QUESTION:

e.   reference **"5) the length of time following Notice to Proceed in order to configure the software to match the software to match the output sample from CC&B in Exhibit A** $_____**"**, please confirm that the amount entered here should be the number of days to accomplish the task specified and no dollar amount should be entered on this line.

ANSWER:

Yes.

QUESTION:

f. reference **"5) the length of time following Notice to Proceed in order to configure the software to match the software to match the output sample from CC&B in Exhibit A** $_____", please provide a copy of referenced output sample Exhibit A.

ANSWER:

Please refer to sample output below.

LITTLE TOMMY'S BARBER SHOP

LUJAN,ROSE T

USA121 SERENO AVE

USA2A AFUGAN VILLA HGTS

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Please refer to bill extract file format below - (letter extract will be in similar format).

Record Type	Record Name	Comment
0010	Global extract information	Required, 1 Record per Flat File created
0100	Bill record	Required, 1 Record per Flat File created
0300	Current charge record	1 per current charge.
0600	Payment record	1 per payment.
0900	Premise record	1 per premise.
1100	Service agreement record	1 per SA linked to the premise.
1300	Bill segment record	1 per bill segment linked to the SA.
1500	Bill calculation header	1 per bill calculation header linked to the bill segment.
1700	Bill Calc line	1 per bill calculation line linked to the bill calculation header
1900	End of record type 1500	1 for each bill calculation header
2100	Read detail	1 for each meter read detail linked to the bill segment
2400	Service quantity detail	1 for each service quantity detail linked to the bill segment
2700	Item detail	1 for each item detail linked to the bill segment
2840	Bill segment messages	1 for each message detail linked to the bill segment
2900	End of record type 1300	1 for each bill segment
3100	Consumption history (for graph)	1 for each historical consumption period that appears on the graph
3400	Adjustment detail	1 for each adjustment
3600	End of record type 1100	1 for each service agreement
3700	End of record type 0900	1 for each premise
3900	Bill message detail	1 for each message
9999	End of record type 0100	1 for each bill

Sort Key:
The next 184 bytes are called the **Sort Key**. This field is used to ensure the various records used to construct a printed bill appear in the correct order in the interface file.
It defines the structure of the sort key that appears on each bill print record. Different components are filled in for each printer key:

Field Name	Source/Value/Description	Format

Bill Print Intercept	This is the user ID, if any, who reviews the bill (as specified on the account record)	A8
Bill ID		A12
Sequence Number	The sequence number of the account / person information associated with this bill routing information.	N2
Copy Number	The number of copies desired by the account / person associated with this bill routing information.	N1
Bill record group	10 Bill 20 Payment 30 Current charge 40 Message 50 Non-Premise 55 Non-Premise end 60 Premise 70 Bill end	A2
Filler		A2
Premise State	Only applicable for Premise based records.	A6
Premise City	Only applicable for Premise based records.	A30
Premise Address 1	Only applicable for Premise based records.	A64
Premise Id	Only applicable for Premise based records.	A10
Premise record group	10 Premise record 20 SA level record 30 Premise end record	A2
SA Print Priority		A2
SA Id		A10
SA Group	For Premise based records: 10 SA 20 Histogram 30 Current charge 40 Adjustment 50 SA end record For Non-Premise based records: 10 SA 20 Current Charge 30 Adjustment 40 SA end record	A2
Bill Segment End Date	If the record is related to an adjustment, this is the adjustment creation date. If the record is for histogram detail, this contains the histogram detail number.	A10
Bill Segment Id	If the record is related to an adjustment, this is the adjustment ID.	A12

Bill Segment Group	10 Bill segment 20 Bill segment calculation group 30 Bill segment read detail 40 Bill segment SQ detail 50 Bill segment item detail 55 Bill segment message 60 Bill segment end	A2
Bill Calc Header Sequence	For records related to read detail, SQ detail, item detail or bill message detail, this field contains the related sequence number for that record.	N2
Bill Calc Header Group	10 Bill calculation header 20 Bill calculation line 30 Bill calculation end	A2
Line Seq	Defines order of rows for similar record types	N3
Filler	Only applicable for non-premise based records. (This makes up for the premise address related fields that are not applicable above).	65

Mailing Key:
The next 12 bytes are called the **Mailing Key**. This field is used to control the order in which the formatted bills are printed.
It defines the structure of the mailing key that appears on each bill print record.

Field Name	Source/Value/Description	Format
Postal code	This is the postal code on the bill routing record.	A12

Bill Information:
The remaining bytes contain the **Bill Information** that appears on the printed bill. The type of information differs for each type of record.

Global Extraction Information Record (0010)
This is a "header" record that contains information about the extract run as a whole.

Field Name	Source/Value/Description	Format
BATCH_CD	Batch Control Code of the extract process.	A8
BATCH_NBR	Batch Number of the extract process	N10
BATCH_RERUN_NBR	Batch Rerun number of the extract process.	N10
BILL_CNT	Count of bills on this extract. Multiple copies of a bill are counted multiple as well.	N10
EXTRACT_DTTM	System time of extraction. Also updated in bill routing table.	A26
BILL_ID_START	This is only used when a bill is produced as a result of an online request (from Bill - Main). It contains the Bill Id to extract.	A12
BILL_ID_END	This is only used when a bill is produced as a result of an online request (from Bill - Main). It contains the Bill Id to extract.	A12

Field Name	Source/Value/Description	Format
THREAD_NBR	This field is only used if bills are extracted in batch. It contains the thread number in which the bill was extracted.	N10
THREAD_CNT	This field is only used if bills are extracted in batch. It contains the total number of threads that were extracted.	N10

Bill Record (0100)

This record contains information about the bill, like, Account ID, Bill Date, and Bill Amount etc.

Field Name	Source/Value/Description	Format
BILL_ID	CI_BILL	A12
ACCT_ID	CI_BILL	A10
BILL_DT	CI_BILL	D
DUE_DT	CI_BILL	D
COPY_NBR		N1
NBR_BILL_COPIES	CI_BILL_RTG	N1
BILL_PRT_INTERCEPT	CI_BILL_RTG	A8
BILL_FORMAT_FLG	CI_BILL_RTG	A2
REPRINT_SW	CI_BILL_RTG	A1
CASH_ONLY_SW		A1
CUR_BAL	CI_BILL_SA	S13.2
CUR_CHG_AMT	CI_FT	S13.2
CUR_CORR_AMT	CI_FT	S13.2
CUR_ADJ_AMT	CI_FT	S13.2
CUR_PAY_AMT	CI_FT	S13.2
CUR_PREV_BAL	CI_FT	S13.2
TOT_BAL	CI_BILL_SA	S13.2
TOT_CHG_AMT	CI_FT	S13.2
TOT_CORR_AMT	CI_FT	S13.2
TOT_ADJ_AMT	CI_FT	S13.2
TOT_PAY_AMT	CI_FT	S13.2
TOT_PREV_BAL	Computed during extract.	S13.2
CURRENCY_CD	CI_BILL_SA	A3
DELINQUENT_AMT	Computed during extract.	S13.2
CUST_PO_ID	CI_BILL_RTG	A20
ACCT_ENTITY_NAME	CI_PER_NAME. Account Entity Name. Might include prefix/suffix from Account/Person if available.	A64
ENTITY_NAME	CI_BILL_RTG. Mailing Entity Name.	A64
ADDRESS_SBR	CI_BILL_RTG. Refer to its components in a later section.	A361

Field Name	Source/Value/Description	Format
FINAL_BILL_SW	Computed during extract. Contains a value of Y if this bill is considered to be a "final" bill.	A1
SCHED_EXTRACT_DT	CI_APAY_CLR_STG. This is the date that the automatic payment will be downloaded.	D
ENTITY_NAME1	CI_BILL_RTG. Mailing Entity Name1.	A64
ENTITY_NAME2	CI_BILL_RTG. Mailing Entity Name2.	A64
ENTITY_NAME3	CI_BILL_RTG. Mailing Entity Name3.	A64
ACCT-CUR-SYMBOL	Currency symbol for the account's currency code.	A4

Current Charge Record (0300)

This record contains information about the bill, like, Current Charges, Total Charges, etc.

Field Name	Source/Value/Description	Format
DEBT-CLASS-CD	Debt Class of SA Type	A4
DEBT-CLASS-DESCR	Debt Class Description	A30
CUR-CHARGE-AMT	Derived from CI_FT (Only the current charge bill segments.)	S13.2
TOT-CHARGE-AMT	Derived from CI_FT (Only the current charge bill segments.)	S13.2

Payment Record (0600)

This record contains information about the Payment, like, Paid or Payment Cancel, Payment Date, Payment Cancellation, etc.

Field Name	Source/Value/Description	Format
FT TYPE	Pay or Pay Cancel ('PS' or 'PX')	A2
PAY-DT	Derived from CI_FT	D
CAN_RSN_CD	Derived from CI_PAY, Only for cancellation	A4
CAN-RSN-DESCR	Derived form CI_PAY_CAN_RSN	A30
CUR-PAY-AMT	Derived from CI_FT.	S13.2
TOT-PAY-AMT	Derived from CI_FT.	S13.2

Premise Record (0900)

This record contains information about the Premise, like, Premise ID, Address, etc.

Field Name	Source/Value/Description	Format
NON_PREM_SW	Y/N switch to indicate (Y) special (non-premise) premise record. This is for non-premise service agreements such as charity or payment arrangement.	A1
PREM_ID	From CI_SA or CI_BSEG	A10
ADDRESS_SBR	Service Address (Address of Char Premise) from CI_PREM. Refer to its components in a later section.	A361

Service Agreement Record (1100)

This record contains information about the Service Agreement, like, Old Account ID if any, Service Agreement Type, Service Type, etc.

Field Name	Source/Value/Description	Format
SA_ID	CI_SA	A10
OLD_ACCT_ID	CI_SA	A15

CUST_READ_FLG	CI_SA	A2
SIC_CD	CI_SA	A4
SIC_DESCR	CI_SIC	A30
BUSINESS_UNIT	CI_SA	A10
SA_TYPE_CD	CI_SA	A8
SA_TYPE_DESCR	CI_SA_TYPE	A30
SA_TYPE_DFLT_DESCR	CI_SA_TYPE	A80
SVC_TYPE_CD	CI_SA_TYPE	A2
SVC_TYPE_DESCR	CI_SVC_TYPE	A30
REV_CL_CD	CI_SA_TYPE	A8
CHAR_PREM_ID	CI_SA	A10
SA_REL_ID	CI_SA_REL	A10
SA_REL_TYPE_CD	CI_SA_REL	A8
SA_REL_TYPE_DESCR	CI_SA_REL_TYPE	A30
SPR_CD	CI_SA_REL	A12
SPR_DESCR	CI_SPR	A50
SPR_ENTITY_NAME	CI_PER_NAME (this is the service provider's person's name)	A64

Bill Segment Record (1300)

This record contains information about the Bill segment, like, Start & End Date, Bill Cycle Code, Current Amount, Total Amount, etc.

Field Name	Source/Value/Description	Format
START_DT	CI_BSEG	D
END_DT	CI_BSEG	D
CLOSING_BSEG_SW	CI_BSEG	A1
EST_SW	CI_BSEG	A1
BILL_CYC_CD	CI_BSEG	A4
SQ_OVERRIDE_SW	CI_BSEG	A1
ITEM_OVERRIDE_SW	CI_BSEG	A1
BSEG_STAT_FLG	CI_BSEG	A2
CAN_RSN_CD	CI_BSEG	A4
CAN_RSN_DESCR	CI_BILL_CAN_RSN	A30
CUR_AMT	CI_FT	S13.2
TOT_AMT	CI_FT	S13.2

Bill Calc Header Record (1500)

This record contains information about the Bill Calculation Header (Summary), like, Start & End Date, Calculated Amount, and Description on Bill, etc.

Field Name	Source/Value/Description	Format

START_DT	CI_BSEG_CALC	D
END_DT	CI_BSEG_CALC	D
SETID	CI_BSEG_CALC	A10
RS_CD	CI_BSEG_CALC	A8
CALC_AMT	CI_BSEG_CALC	S13.2
DESCR_ON_BILL	CI_BSEG_CALC	A80

Bill Calc line Record (1700)

This record contains information about the Bill Calculation Line (Detail), like, Calculated Amount for the line, Unit of Measurement, Time of Use, Exempted Amount, etc.

Field Name	Source/Value/Description	Format
APP_IN_SUMM_SW	CI_BSEG_CALC_LN	A1
CALC_AMT	CI_BSEG_CALC_LN	S13.2
EXEMPT_AMT	CI_BSEG_CALC_LN	S13.2
UOM_CD	CI_BSEG_CALC_LN	A4
TOU_CD	CI_BSEG_CALC_LN	A8
SQI_CD	CI_BSEG_CALC_LN	A8
BILL_SQ	CI_BSEG_CALC_LN	S12.6
DESCR_ON_BILL	CI_BSEG_CALC_LN	A80

End Bill Calc Header Record (1900)

This record contains information about the corresponding trailer record for Bill Header, usually spaces.

Field Name	Source/Value/Description	Format
Dummy field		

Bill Segment Read Record (2100)

This record contains information about the Bill Segment, like, Start Read, End Read, Start Read Date Time, End Read Date Time, Usage Flag, etc.

Field Name	Source/Value/Description	Format
SP_ID	CI_BSEG_READ	A10
BADGE_NBR	CI_MTR	A16
UOM_CD	CI_BSEG_READ	A4
TOU_CD	CI_BSEG_READ	A8
RDG_DEC_POS	CI_REG. Decimal positions of the reads.	N1
START_REG_READING	CI_BSEG_READ	S9.6
START_READ_DTTM	CI_BSEG_READ	T
START_ESTIMATE_SW	CI_REG_READ	A1
END_REG_READING	CI_BSEG_READ	S9.6
END_READ_DTTM	CI_BSEG_READ	T
END_ESTIMATE_SW	CI_REG_READ	A1
MSR_QTY	CI_BSEG_READ	S12.6

USAGE_FLG	CI_BSEG_READ	A2
USE_PCT	CI_BSEG_READ	N3
HOW_TO_USE_FLG	CI_BSEG_READ	A2
CONSUM_SUB_FLG	CI_REG	A2
MSR_PEAK_QTY_SW	CI_BSEG_READ	A1
REGISTER_CONST	CI_BSEG_READ	S6.6
QTY_DEC_POS	CI_UOM. Decimal positions of the final quantity.	N1
FINAL_UOM	CI_BSEG_READ	A4
FINAL_TOU	CI_BSEG_READ	A8
FINAL_REG_QTY	CI_BSEG_READ	S12.6
SQI_CD	CI_BSEG_READ	A8
FINAL_SQI_CD	CI_BSEG_READ	A8

Bill Segment SQ Record (2400)

This record contains information about the Bill Segment SQ Record, like, Unit of Measurement, Time of Use, etc.

Field Name	Source/Value/Description	Format
UOM_CD	CI_BSEG_SQ	A4
TOU_CD	CI_BSEG_SQ	A8
SQI_CD	CI_BSEG_SQ	A8
SQ_DEC_POS	CI_BSEG_SQ	N1
BILL_SQ	CI_BSEG_SQ	S12.6

Bill Segment Item Record (2700)

This record contains information about the Bill Segment for Unmetered Items, like, Start Date, End Date, Item Count, Item Description etc.

Field Name	Source/Value/Description	Format
START_DT	CI_BSEG_ITEM	D
END_DT	CI_BSEG_ITEM	D
ITEM_CNT	CI_BSEG_ITEM	S9.2
ITEM_DESCR	CI_ITEM_TYPE	A30

Bill Segment Message Record (2840)

This record contains information about the Bill Segment Message, like, Message Code, Message on the Bill, etc.

Field Name	Source/Value/Description	Format
BILL_MSG_CD	CI_BSEG_MSG	A4
MSG_ON_BILL	CI_BILL_MSG_L	A254

End Bill Segment Record (2900)

This record contains information about the End of the Bill Segment, usually spaces.

Field Name	Source/Value/Description	Format
Dummy field		

Histogram Record (3100)

This record contains information about the Histogram Record, like, Count Service Quantity, Service Quantity Date, etc.

Field Name	Source/Value/Description	Format
UOM_CD	CI_SA_TYPE	A4
TOU_CD		A8
SQI_CD		A8
SQ_DEC_POS	CI_UOM. Decimal positions of SQ.	N1
SQ_CNT	Count of SQ (maximum of 13.)	N2
MAX_BILL_SQ	Maximum Bill SQ from list. This is derived from CI_BSEG_READ.	S12.6
SQ_DT (1:13)	Date (for label of the SQ). This is derived from CI_BSEG.	D
BILL_SQ (1:13)	13 occurrences of QTY, one for each period ending on the SQ_DT. This is derived from CI_BSEG_READ.	S12.6 (1:13)

Adjustment Record (3400)

This record contains information about the Adjustments on the Bill, like, Adjustment Type, Adjustment Date, etc.

Field Name	Source/Value/Description	Format
ADJ_DT	CI_FT	D
FT_TYPE_FLG	CI_FT	A2
CUR_AMT	CI_FT	S13.2
TOT_AMT	CI_FT	S13.2
ADJ_TYPE_CD	CI_ADJ	A8
ADJ_TYPE_DESCR	CI_ADJ_TYPE	A30
DESCR_ON_BILL	CI_ADJ_TYPE	A80
CAN_RSN_CD	CI_ADJ	A4
CAN_RSN_DESCR	CI_ADJ_CAN_RSN	A30

End Service Agreement Record (3600)

This record contains information about the corresponding trailer record for Service Agreement, usually spaces.

Field Name	Source/Value/Description	Format
Dummy field		

End Premise Record (3700)

This record contains information about the corresponding trailer record for Premise, usually spaces.

Field Name	Source/Value/Description	Format
Dummy field		

Message Record (3900)

Field Name	Source/Value/Description	Format

BILL_MSG_CD	CI_BILL_MSGS	A4
MSG_PRIORITY_FLG	CI_BILL_MSG	A2
INSERT_CD	CI_BILL_MSG	A8
MSG_ON_BILL	CI_BILL_MSG	A254

End Bill Record (9999)

This record contains information about the corresponding trailer record for End of Bill, usually spaces.

Field Name	Source/Value/Description	Format
Dummy field		

Address Sub-record

The address sub-record that appears in both the bill record (0100) and the premise record (0900) is composed of the following:

Field Name	Source/Value/Description	Format
COUNTRY		A3
ADDRESS1	Refer to The Source Of Bill Routing Information for a description of conditions when this field will contain a fax number or an Email address rather than the first line of a postal address (this only occurs for a bill record (0100)	A64
ADDRESS2	Address Line 2	A64
ADDRESS3	Address Line 3	A64
ADDRESS4	Product given feature, not applicable for this installation	A64
CITY	City	A30
NUM1	Product given feature, not applicable for this installation	A6
NUM2	Product given feature, not applicable for this installation	A4
HOUSE_TYPE	Product given feature, not applicable for this installation	A2
COUNTY	County	A30
STATE	State	A6
POSTAL	ZIP	A12
GEO_CODE	Product given feature, not applicable for this installation	A11
IN_CITY_LIMIT	Product given feature, not applicable for this installation	A1

QUESTION:

g.   reference **"6) a demonstration   that thesoftware is compatible with the CC&B $ "**, please confirm that GPA is requesting that the Bidder confirm that documentation will be provided with the Bidder's offer that confirms that the software being provided is compatible with the CC&B system and no dollar amount should be entered on this line.

ANSWER:

Yes. GPA desires that the bill print software have the ability of customization by GPA for billing and creation of customized reports utilizing the software. Fully customizable high volume statements, reports and bills ability to utilize data from the CC&B database.

QUESTION:

2.   Please confirm that GPA intends to make an award to the successful bidder for both GWA and GPA for lines 1, 2, 3, and 4 with the total of this award being the total of these 4 lines.

ANSWER:

Yes.

QUESTION:

3.   Please clarify the delivery requirements mentioned regarding requiring testing by July 20, 2014 since this date has already past.

ANSWER:

The new date is to now read October 31, 2014.

4.   Reference the following wording under **"TERM GPA is expecting to pay a license fee with annual maintenance fees for each year the software is in use."** Please clarify as follows related to this language:

QUESTION:

a.   Should the bidder include the cost of the first year annual maintenance fees with the license fees for lines 1, 2, 3, and 4 or should these costs be separated out.

ANSWER:

Yes, the cost should include the first year annual maintenance, licensing, and support.

QUESTION:

b.   Should an annual maintenance fees for each of the software licenses for the period after the first year be defined separately.

ANSWER:

The maintenance fees should be defined separately for GPA and GWA.

QUESTION:

5.   PDS also requests that GPA issue an amendment delaying the turn-in date of the bid for at least one week after GPA has responded to these questions.

ANSWER:

Please refer to Amendment No.: II extending the turn-in-date until August 27th 2014 at 2:00 P.M.

<u>WIPRO dated August 01, 2014</u>

QUESTION:

1.   One of the components of the proposal is licensed by named user for the CSR accessing the
            archived bills or other documents. Therefore, we need to know the total number of CSRs for GPA
            and GWA who would be required to be licensed.

ANSWER:

            GPA = 53 and GWA = 31.

<u>Oracle dated August 04, 2014</u>

QUESTION:

1.   We wanted to know if WIPRO is able to bid on this RFP.
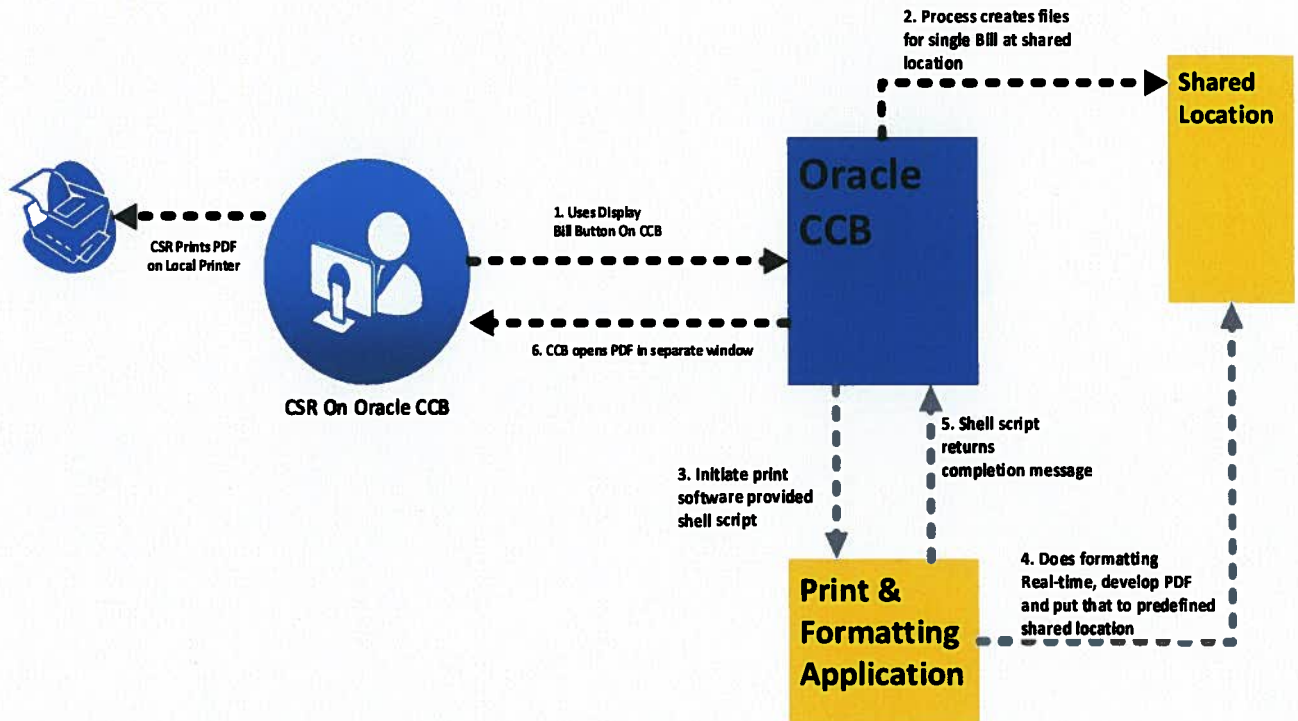
ANSWER:

            Yes.

<u>INCLUSION</u>

Please include the following Scope for **Bill Archival – Real Time PDF Rendering** as it is made a part of this subject bid
invitation.

Real-time PDF rendering for supporting following requirements:

1. Over the counter billing (for corrections or final bills) and providing bill copy to customer- currently such
    processing requires IT intervention of extract to printing and manually delivery those PDF to customer service.
2. Copy of Service Agreement & Field Order is required to be printed at registration time. These documents are
    duly signed by customer over the counter and return back to customer service agent for records. Current CIS
    system supports formatting and printing of such stationeries with relevant customer information. Going forward
    Oracle Customer Care and Billing would require be printing application to format and render PDF real-time
    allowing printing of such stationaries.

Below is high level diagram explaining PDF rendering requests from Oracle Customer Care & Billing to Print &
Formatting application (for illustrating purpose only)

2. Process creates files for single Bill at shared location

Shared Location

Oracle CCB

1. Uses Display Bill Button On CCB

CSR Prints PDF on Local Printer

6. CCB opens PDF in separate window

CSR On Oracle CCB

5. Shell script returns completion message

3. Initiate print software provided shell script

4. Does formatting Real-time, develop PDF and put that to predefined shared location

Print & Formatting Application

Scripts, solution and process to accomplish step 3, 4 and 5 (in above diagram) need to be provided by print application vendor/implementer.

All other Terms and Conditions in the bid package shall remain unchanged and in full force.

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